



**RECORDS THE MECH INF REGT**

| <u>Dealing Section</u> | <u>Contact No</u>                |
|------------------------|----------------------------------|
| ESM Helpline (LL)      | 0241-2330304                     |
| ESM Cell (Mobile)      | 8600480320                       |
| ESM Helpline (Beetal)  | 8421710320                       |
| Email id               | sarathro@nic.in                  |
| Email id               | veteranscellrecordsmir@gmail.com |
| PAO (OR) MIR           | 0241-2351090<br>0241-2325985     |

## CONTACT DETAILS

### 1. SPARSH Cell PCDA (P), Prayagraj

- 1.1. Helpline No- 1800-180-5325
- 1.2. e-Mail ID- [sparsharmyco.dad@gov.in](mailto:sparsharmyco.dad@gov.in) (for offr)
- 1.3. e-Mail ID- [sparsharmypbors.dad@gov.in](mailto:sparsharmypbors.dad@gov.in) (for JCOs/OR)

### 2. DPCC, PCDA(P), Prayagraj

- 2.1. Mobile No- 7393073973
- 2.2. e-Mail ID- [laison.1986@gov.in](mailto:laison.1986@gov.in)
- 2.3. Landline Helpline No- 0532-2423486

### 3. Records The Mech Inf Regt.

- 3.1. IVRS –
- 3.2. Mobile- 8600480320
- 3.3. Landline – 0241-2330304
- 3.4. e-Mail ID- [sarathro@nic.in](mailto:sarathro@nic.in)

#### 3.5. Postal Address

Records The Mech Inf Regt

PIN – 900476

c/o 56 APO

## PENSION

- Service Pension. @ 50% of last pay drawn.
- Commutation of Pension. Restored after 15 yrs.
- Additional Pension (80 Years & above):-

| Age of Pensioner           | Addl Pension |
|----------------------------|--------------|
| 80 Yrs to less than 85 Yrs | 20%          |
| 85 Yrs to less than 90 Yrs | 30%          |
| 90 Yrs to less than 95 Yrs | 40%          |
| 95 Yrs to 100 Yrs          | 50%          |
| 100 Yrs or more            | 100%         |

## DISABILITY PENSION

**Condition.** If retired/discharged/invalided out with minimum 20% disability and Aggravated or Attributable to Mil Service.

**Service Element.** Equal to Service Pension (50% of last Pay drawn).

### Disability Element

| Attributable or Aggravated cases | Disability (%)            | Rounding off (%) | ➤ 30% of last Pay drawn for 100% Disability.<br><br>➤ CAA @ Rs 8438/- PM (if prescribed by Med auth) |
|----------------------------------|---------------------------|------------------|------------------------------------------------------------------------------------------------------|
|                                  | Up to 50                  | 50               |                                                                                                      |
|                                  | More than 50 and upto 75  | 75               |                                                                                                      |
|                                  | More than 75 and upto 100 | 100              |                                                                                                      |
| NANA                             | Option for ESM            |                  | 1 <sup>st</sup> Appeal<br>2 <sup>nd</sup> Appeal                                                     |

## INVALIDED OUT : NANA CASE(S)

- **Service 10 Yrs & Above.** 50% of reckonable emoluments last drawn.
- **Service less than 10 Yrs.** Invalid Gratuity as applicable.

## WAR INJURY PENSION

- **Condition.** Disabled during war/specified war like situation.

### Service Element

- Equal to Service pension (50% of last Pay drawn).
- No condition of min qualifying service & min Rs 9,000/- PM wef 01 Jan 2016.

### War Injury Element

- 100% Reckonable Emolument last drawn for 100% disablement in case of Invalidment.
- 60% of Reckonable Emolument for 100% disablement

## FAMILY PENSION

### Death in Service

- **Liberalised Family Pension.** Death during war/specified war like situation/ Terrorist activities/ Natural Calamities (Equal to 100% last pay drawn).
- **Special Family Pension.** Death on duty and Attributable to Mil Service (Equal to 60% of last pay drawn).
- **Ordinary Family Pension.** Death not Attributable to Mil service equal to 30% of last pay drawn (Enhanced rate @ 50% for first 10 years from date of death).

### Death After Retirement

- **Ordinary Family Pension.** 30% of last pay drawn (Enhanced rate @50% for 07 years from the death of ESM or attains 65 years of age whichever is earlier (in case 02 years of service extended, till attains 67 years of age).

### Orphan Child Grant (Rs 3000/- PM paid yearly)

- **Eligibility.** Legitimate Son/ Daughter of ESM, below the age of 21 or unmarried daughter.
- **Application.** Processed through ZSB to KSB (Kendriya Sainik Board Secretariat, New Delhi).
- **Website.** Kendriya Sainik Board website (ksb.gov.in)

## Battle Casualty (BC)/ Physical Casualty (PC)

### (Benefits to NOKs)

| Death benefits         | BC                                                                                                   | PC                                                       | Resp                |
|------------------------|------------------------------------------------------------------------------------------------------|----------------------------------------------------------|---------------------|
| Ex-Gratia Central Govt | (a) Rs 45 Lakhs (War/War like sit)<br><br>(b) Rs 35 Lakhs (Terrorist Activity/ Natural disaster etc) | Rs 25 Lakhs (All PC Case(s) Attributable to Mil Service) | Unit/ Record Office |
| Ex-Gratia State Govt   | As per State Govt Policy                                                                             | As per State Govt Policy                                 | Unit / Fmn HQ       |
| DCRG                   | As applicable                                                                                        | As applicable                                            | Record Office       |
| ACWF                   | Rs 8 Lakhs                                                                                           | Rs 2.5 Lakhs                                             | Unit / Regtl Centre |
| AWWA                   | Rs 30,000/-                                                                                          | Rs 30,000/-                                              | Unit                |
| Funeral Allowance      | Rs 9,000/-                                                                                           | Rs 9,000/-                                               | Unit                |

## DOCUMENTS REQD FOR PUB

- Marriage/Re-marriage
- Affidavit sworn in before 1<sup>st</sup> Class Magistrate/Notary.
- Copy of Marriage Certificate issued by Registrar.
- Copies of Education Certificate, Aadhar card, PAN card & two passport size photographs.
- Legal heirship certificate issued by Tehsildar/Court of Law. (If published after death of ex-servicemen).
- Birth of Child after Retirement
- Copy of birth certificate issued by Registrar.
- Copies of education certificate, Aadhar & PAN Cards.
- Legal heirship certificate issued by Tehsildar/Court of Law. (If published after death of ex-servicemen).
- Divorce. Decree of divorce from Court of Law.
- Demise (Wife/ Children). Copy of death certificate issued by Registrar or Municipal Corporation.

## DOCUMENTS REQD FOR CORRECTION OF NAME/DOB

- WIFE
- Copy of Marriage Cert issued by Registrar (Mandatory).
- Affidavit sworn in before 1<sup>st</sup> Class Magistrate/Notary by self & wife.
- Copy of birth certificate issued by Registrar or PAN Card or 10<sup>th</sup> Cert or Voter ID or Indian Passport.
- Copy of Aadhar Card.
- Extracts of two National dailies in original (for correction of Name only)

## WARDS/ DEPENDENTS

- Affidavit sworn in before 1<sup>st</sup> Class Magistrate/Notary.
- Copy of birth certificate issued by Registrar or PAN Card or 10<sup>th</sup> Cert or Voter ID or Indian Passport.
- Copy of Aadhar Card.
- Extracts of two National dailies in original (Correction of Name only)

## DOCUMENTS REQD FOR RELATIONSHIP CERT

- Personal application.
- CTC of 10<sup>th</sup> Mark sheet.
- CTC of Adhar Card.
- Affidavit sworn in before 1<sup>st</sup> Class Magistrate/Notary with Joint Photo.

**\*\*ALL ABOVE DOCUS MUST BE ATTESTED BY ZSB\*\***

## **SPARSH**

1. **Introduction** :SPARSH i.e System of Pension Administration (RAKSHA) is a web based interactive Pension Disbursement System of Defence Pensioners which receive pension proposals and make payments centrally. Ministry of Defence has developed a centralised application which integrate and automate the pension life cycle process from initiation to sanction till disbursement of pension. This will reduce the grievances of defence pensioners and it is being implemented for meeting the pension sanction and disbursement requirements for Armed Forces viz. Army, Navy, Air Force and Defence Civilians.

2. **Login** : On receipt of login credentials from PCDA (P), Prayagraj on your Registered Mobile No through SMS, following steps need to be followed by pensioners to log into SPARSH :-

(a) Go to link recd on registered Mobile No, It will automatically redirect to SPARSH website or visit [www.sparsh.defencepension.gov.in](http://www.sparsh.defencepension.gov.in).

(b) Click on "Login" Tab and enter user name and password recd through SMS.

(c) In case message is not recd contact Record Office and get your PPO No. Your SPARSH user name is your PPO No + 01. For example, if your PPO No is 123456789123 then your user name will be 12345678912301. Then in SPARSH website go to "Forget Password" Tab, enter user name submit, you will receive OTP in Registered Mobile No Once indl enter OTP and submit, SPARSH system will send a default password for login.

(d) After successful first login, it is mandatory to change the SPARSH password.

(e) **Creation of new password for safety** :- Password must contain at least one large character, one small character, one numerical and one special character and must be between 8 to 12 characters in total.

For example: Punjab@958 (Not to be copied)

(f) Pensioners need to verify Pensioner Data (PDV) within 5 days on receipt of SMS. PDV is a non-mandatory process. In case pensioners did not do verification, claim shall be automatically submitted to PCDA (P), Prayagraj for notification of PPO.

3. **PDV (Pensioner Data Verification)** : Following steps needs to be followed for self-verification of data before sanction of PPO :-

(a) After successful login, pensioners need to check their details, submit and then e-sign through Aadhar. Mobile No registered with Aadhar must be active to receive OTP to submit PDV.

(b) If any discrepancy found, please, raise request in PDV with proper supporting documents. RO/PAO (OR) can accept or reject request raised in PDV as per details available with them notified in Service Record of the indl.

(c) If pensioner successfully submit PDV, PPO will be notified through SPARSH within 24 to 48 hrs.

(d) If pensioner is unable to submit PDV within time line i.e. 5 days, system automatically generate PPO and notify pensioner through SMS.

4. **PPO Download/ Corr. PPO Download/ Entitlement/ Pension Slip etc.** :Pensioners can download their PPO, Corr PPO, Entitlement and Pension Slip through "My Document" section. If pensioners are unable to download their PPO, indl can get a copy of their PPO through Record Office. Pensioners do not need to submit copy of PPO to their Bank/PDA or Life Certificate for release of First Pension/Pensionary Benefits. SPARSH will centrally credit Pension, Gratuity and Commutation (if applied for) to indl's Bank Account.

5. **Submission of Annual Life Certificate (Mandatory)**: Every year pensioners need to submit Digital Life Certificate through nearest Common Service Centre (CSC) in the following manner :-

(a) List of CSC (Common Service Centre) is available on SPARSH Website [www.sparsh.defencepension.gov.in](http://www.sparsh.defencepension.gov.in) > Service Centre Locator/ CSC Locator.

(b) For continuation of service pension, Pensioner needs to submit Digital Life Certificate annually in the month of their discharge.

6. **SPARSH : (Educate)**-To educate the pensioners on SPARSH, a You Tube Channel "DPTI Allahabad" has also been introduced by PCDA (P), Prayagraj, Pensioners can view the procedures to get their grievances, resolved.

7. **Availability of Services** : Following services are available in SPARSH.

- (a) PDV (Pensioner Data Verification)
- (b) Track Pension Claim.
- (c) View/Update Pensioners Profile.
- (d) Lodge and Track Grievance.
- (e) Update Aadhar/Mobile No.
- (f) Know your Identification Status.
- (g) View Pension Slip/Entitlements.
- (h) Submit Manual Life Certificate.
- (j) Report Death/Missing/Conviction.
- (k) Initiate Family Pension.
- (l) Reporting of Employment/ Re-employment and Marriage/ Re-marriage.

8. It is strongly advised that pensioners must not follow any other website/Social media related to SPARSH being fake one. Govt/ Defence website [www.sparsh.defencepension.gov.in](http://www.sparsh.defencepension.gov.in) is authenticated for all SPARSH related programme.

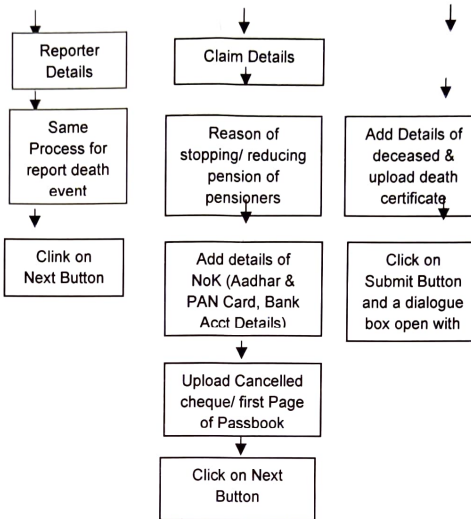
9. No charges to be paid to CSCs for SPARSH Services.

### Kendriya Sainik Board (KSB)

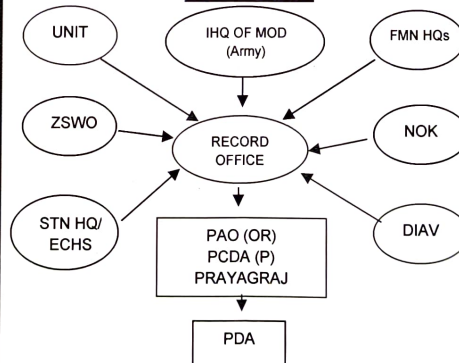
| S. No                                                            | Description                                               | Amount (₹)                                                                                     | Applicability                                                                           |
|------------------------------------------------------------------|-----------------------------------------------------------|------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------|
| <b>Education Grant to Esm or their widows (Max two Children)</b> |                                                           |                                                                                                |                                                                                         |
| 1.                                                               | Upto Graduation<br>Widow Post Graduation                  | 1,000/- per month                                                                              | Upto Hav rank, widow & Dependent orphan                                                 |
| 2.                                                               | Scheme for 100% disabled child                            | 3,000/- per month                                                                              | Applicable to the child of Esm up to the rank of Hav.                                   |
| 3.                                                               | Medical Treatment                                         | 30,000/- per annum per eligible Esm/Widow                                                      | Applicable for non pensioner Esm/ widow up to the rank of Hav.                          |
| 4.                                                               | Incentive to the wards of Esm/widow undergoing trg at NDA | 1,000/- per month per cadet on completion of previous academic trg yr                          | Applicable to the wards of Esm/widow up to the rank of Hav.                             |
| 5.                                                               | Repair of House                                           | 20,000/- (Max)                                                                                 | (i) 100% disable Esm/widow up to the rank of Hav.<br>(ii) Orphan daughter of all ranks. |
| 6.                                                               | Financial Assistance for Vocational trg                   | 20,000/- (Max)                                                                                 | Applicable to the widows for Esm up to the rank of Hav.                                 |
| 7.                                                               | Medical Assistance for serious diseases                   | (i) 1,25,000/- per annum for serious diseases.<br>(ii) 75,000/- per annum for cancer/Dialysis. | Applicable to Esm/widow of all ranks.                                                   |
| 8.                                                               | Assistance for Mobility Eqpt                              | 57,500/- per Esm/widow                                                                         | Applicable to all Esm disabled after service with disability of 50% or above.           |

Website: [www.ksb.gov.in](http://www.ksb.gov.in) for more details about Kendriya Sainik Board.

### START FAMILY PENSION/ DEATH REPORTING



### FLOW CHART



### ➤ Reservation in Professional Institutes

- ✓ **MBBS.** 17 to 20 seats per year.
- ✓ **BDS.** 1 to 3 seats per year.
- ✓ May be applied online on [www.ksb.gov.in](http://www.ksb.gov.in) within 21 days after declaration of NEET result.

➤ **Admission in Sainik/Military School.** 25% seats in Sainik School and 70% seats in Military School are kept reserved for wards of serving/retired personnel.

### ➤ Education Entitlement Card for wards of BC cases.

- ✓ Issuing Authority – concerned Record Office.
- ✓ To claim full reimbursement of education from CW-3.

➤ **Hostel Facilities.** With an aim to provide secure and best lodging & boarding facilities for wards of Esm/widows studying away from their native place, AWWA has created hostel facilities at various stations.

➤ **Scheme for Compassionate Appt.** Scheme for compassionate appointment is applicable to dependent family member of a Govt servant death in service or medically boarded out & unfit for civil employment. Application should be reached this office within 05 yrs of death of servant.

➤ **How to Apply ECHS Card.** Procedure to apply for ECHS card has been fully automated. The applicant needs to create a user ID for registration on [www.echs.gov.in](http://www.echs.gov.in). fwg steps are reqd to be taken while applying for ECHS Card :-

- ✓ Access the website [www.echs.gov.in](http://www.echs.gov.in).
- ✓ Choose Online Smart Card application.
- ✓ Create user ID.
- ✓ Enter user ID, password (as set by you) and captcha as shown on screen.
- ✓ Click edit application button followed by choose the category and fill up the application form step by step.
- ✓ Accept terms & conditions and save the data.
- ✓ Amount of one time contribution is based on rank drawn at the time of retirement. The details of one time contribution are as under :-

| S No | Category                                                           | One time Contribution | Ward Entitlement |
|------|--------------------------------------------------------------------|-----------------------|------------------|
| (a)  | Recruit to Hav                                                     | Rs 30,000/-           | General          |
| (b)  | Nb Sub/Sub/Sub Maj (incl Hony Nb Sub MACP Nb Sub and Hony Lt/Capt) | Rs 67,000/-           | Semi Private     |

#### ➤ OROP

- ✓ **OROP-1** with effect from 01 Jul 2014 PCDA(P) Prayagraj Circular No 555.
- ✓ **OROP-2** with effect from 01 Jul 2019 PCDA(P) Prayagraj Circular No 666 (Table No-7).
- ✓ **OROP-3** with effect from 01 Jul 2024 PCDA(P) Prayagraj Circular No 677 (Table No-7).

| Death Benefits         | BC                                                | PC                   | Resp                     |
|------------------------|---------------------------------------------------|----------------------|--------------------------|
| PAI from Bank          | As per Bank                                       | As per Bank          | Unit                     |
| FSA & Leave Encashment | As applicable                                     | As applicable        | Record Office / PAO (OR) |
| CEA                    | Full Reimbursement through CW-3 IHQ of MoD (Army) | Rs 33,750/- Per year | Record Office            |
| AGI Insurance          | Rs 75 Lakhs                                       | Rs 75 Lakhs          | Unit/ Records            |
| AGI Maturity           | As per contribution                               | As per contribution  | Unit/ Records            |

NOTE : AGIF (TA Personnel) Rs 25 Lakhs.

#### ARMY GROUP INSURANCE (AGI)

- ✓ **Maturity Benefits.** Contributed amount.
- ✓ **Extended Insurance**

| Amount (₹)  | Duration                   | Term of Cover                       |
|-------------|----------------------------|-------------------------------------|
| 12,50,000/- | 01 Apr 2025 to onwards     | 30 yrs from disch dt/ 75 Yrs of age |
| 7,50,000/-  | 31 May 2022 to 31 Mar 2025 | 30 yrs from disch dt/ 75 Yrs of age |
| 5,00,000/-  | 31 Dec 2013 to 30 May 2022 | 30 yrs from disch dt/ 75 Yrs of age |
| 3,00,000/-  | 31 Jul 2010 to 30 Dec 2013 | 26 yrs from disch dt/ 75 Yrs of age |
| 2,00,000/-  | 29 Jun 2009 to 30 Jul 2010 | 26 yrs from disch dt/ 75 Yrs of age |
| 1,50,000/-  | 30 Dec 2004 to 29 Jun 2009 | 20 yrs from disch dt/ 72 Yrs of age |
| 1,00,000/-  | 30 Jun 1999 to 29 Dec 2004 | 20 yrs from disch dt/ 70 Yrs of age |
| 50,000/-    | 31 Mar 1994 to 29 Jun 1999 | 10 yrs from disch dt/ 65 Yrs of age |
| 30,000/-    | 31 Mar 1989 to 30 Mar 1994 | 10 yrs from disch dt/ 65 Yrs of age |

Note : No Extended Insurance facility for TA Pers.

- ✓ **Social Security Deposit (SSD) Scheme.** Share of minor child kept in SSD by AGIF until he/ she attains 18 yrs of age.
- ✓ **Specially Abled Sustenance Allowance.** Rs.6000/- pm granted to children of Fatal cases as per laid down conditions:-
  - Disability 40% and above.
  - For two specially abled children of soldiers who died in service (harness) on or after 27 Oct 2007.
  - The child must be unable to earn a living.

#### DTE OF INDIAN ARMY VETERANS (DIAV)

(Auth/Source. [www.indianarmyveterans.gov.in](http://www.indianarmyveterans.gov.in))

E Mail – [armyveteranscell@gmail.com](mailto:armyveteranscell@gmail.com)

| S. No | Category                                                                                                                        | Amount (₹)                                  | Remarks                                |
|-------|---------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------|----------------------------------------|
| 1.    | Marriage of Daughter / Orphan Son/ re-marriage of Widow                                                                         | 1,00,000/-                                  | BC/PC (fatal) & BC (non-fatal)         |
| 2.    | Edn Grant to wards of soldiers died in service wef 15 Jan 2011 onwards (Max 2 child class 1 <sup>st</sup> to 12 <sup>th</sup> ) | 400/- pm                                    | PC (Fatal) Not Attributable cases only |
| 3.    | Edn Scholarship (Class 1 to 8) (Class 9 to 12) Graduation                                                                       | (Per Year) 10,000/-<br>14,000/-<br>20,000/- | PC (Fatal)                             |
| 4.    | Edn Grant Post Graduation (Professional courses)                                                                                | (Per Year) 25,000/-<br>50,000/-             | BC Fatal/ Disabled and PC (Fatal)      |
| 5.    | Computer Grant (One time) (Graduation & above)                                                                                  | 35,000/-                                    | BC/ PC Fatal (Children & Widow)        |
| 6.    | Higher Edn for Widow Graduation Post Graduation Vocational Course                                                               | (Per Year) 20,000/-<br>25,000/-<br>50,000/- | BC/ PC Fatal                           |

#### Kargil Package for Disabled Soldiers

| S. No | Category                 | Applicability                  | Amount (₹)                             |
|-------|--------------------------|--------------------------------|----------------------------------------|
| 1.    | Ex - Gratia for Disabled | 75-100%<br>50-74%<br>Below 50% | 6,00,000/-<br>4,50,000/-<br>3,00,000/- |
| 2.    | Dwelling Unit            | Fatal / Disabled               | 5,00,000/-                             |
| 3.    | Education (Max 2 Child)  | Fatal / Disabled               | 1,00,000/-                             |
| 4.    | Parent's Support         | Fatal                          | 2,00,000/-                             |

## ARMY WIVES WELFARE ASSOCIATION (AWWA)

(Authority / source [www.awwa.org.in](http://www.awwa.org.in))

| S. No | Description                                     | Amount (₹)                           | Applicability                                               |
|-------|-------------------------------------------------|--------------------------------------|-------------------------------------------------------------|
| 1.    | AWAA Marriage Grant                             | 50,000/-                             | Daughter of ESM (Death after Retirement)                    |
| 2.    | AWWA Edn Scholarship Class 1 to 8 <sup>th</sup> | 10,000/- per child/ Yr (Max 2 child) | Wards of ESM (Death after Retirement)                       |
|       | Class 9 <sup>th</sup> to 12 <sup>th</sup>       | 14,000/- per child/ Yr (Max 2 child) |                                                             |
|       | Graduation                                      | 20,000/- per child/ Yr (Max 2 child) |                                                             |
|       | Post Graduation                                 | 25,000/- per child/ Yr (Max 2 child) |                                                             |
|       | Professional Courses                            | 50,000/- per child/ Yr (Max 2 child) |                                                             |
| 3.    | AWWA financial assistance for sewing machine    | 6000/-                               | For wives of servicemen who are 100% disabled / BC disabled |

### IHQ of MoD (Army) [CW 3 & 4]

1. **Distress Grant.** Serving, ex-servicemen, widows and dependents can apply for financial assistance, which will be determined after assessing the penury conditions.

2. **Education scholarship.** Battle Casualties Case (Class 1<sup>st</sup> to Graduation)

| S. No | Description                    | Amount (Rs)        |
|-------|--------------------------------|--------------------|
| (a)   | Tuition Fees                   | Full reimbursement |
| (b)   | Hostel Charge                  | Full reimbursement |
| (c)   | Expenses of Books / Stationery | 2000/- per yr      |
| (d)   | Uniform Cost                   | 2000/- per yr      |
| (e)   | Cost of Clothing               | 700/- per yr       |

## MUST DO: CHECK LIST FOR PENSIONERS & NOK

| S No | Action Required to be Taken                                                                                                                         | Status (Yes/ No) | Remarks                                                                                                                                              |
|------|-----------------------------------------------------------------------------------------------------------------------------------------------------|------------------|------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1.   | Have I registered myself on DIAV portal?                                                                                                            |                  | If not, download form from DIAV website and forward on <a href="mailto:veteranscell@nic.in">veteranscell@nic.in</a>                                  |
| 2.   | Have I registered myself in ZSB?                                                                                                                    |                  | - If not, physically visit your dependent ZSB.<br>- Essential for all Central/ State Governments benefits.<br>- Only 1 card for spouses/ dependents. |
| 3.   | Have I got my ESM and Dependent cards made from ZSB?                                                                                                |                  | If not, apply online at your dependent after receipt of PPO and collect personally                                                                   |
| 4.   | Have I registered myself on AWPO portal? (Job Desirous)                                                                                             |                  | If not, apply online at your dependent ZSB after receipt of PPO and collect personally.                                                              |
| 5.   | Have I registered myself on DGR Site?                                                                                                               |                  | Optional, can be done online on <a href="https://exarmynaukri.com">https://exarmynaukri.com</a>                                                      |
| 6.   | Have I received my Original PPO?                                                                                                                    |                  | If, not write to MP 5B/ Records Officer                                                                                                              |
| 7.   | (a) Are the details of my NoK and children correctly mentioned in the PPO?<br>(b) Has the gallantry award been notified in the PPO? (if applicable) |                  | If not, write to MP 5/ Record Office through concerned ZSB or approach DIAV/ Col Veterans for assistance.                                            |
| 8.   | Have I got new 64 KB ECHS card?                                                                                                                     |                  | If not, apply online on <a href="https://echs.gov.in">https://echs.gov.in</a> . You may seek assistance from DIAV & Col Veterans.                    |
| 9.   | Is my pension correctly revised as per OROP?                                                                                                        |                  | Applicable wef 01 Jul 2024. If not, contact your bankers PCDA SPARSH or DIAV/ Col Veterans                                                           |
| 10.  | Have I got disabled child notified in the PPO?                                                                                                      |                  | As per applicability. If not, write to MP 5B/ Records Office through concerned ZSB. You may seek assistance from DIAV & Col Veterans                 |
| 11.  | Have I got unmarried/ widowed/ divorced daughter notified in the PPO?                                                                               |                  | As per applicability. If not, write to MO 5B/ Records Office through concerned ZSB.                                                                  |
| 12.  | Is my wife's / NOK name and date of Birth correctly mentioned in the PPO?                                                                           |                  | If not, write to MP 5B/ Records Office through concerned ZSB.                                                                                        |

## VETERANS VERTICAL AT COMMAND, AREA & SUB AREA HQs

| Ser No                   | Director/ Colonel Veterans | Contact Details          | E-mail Address                                                                           |
|--------------------------|----------------------------|--------------------------|------------------------------------------------------------------------------------------|
| <b>Director Veterans</b> |                            |                          |                                                                                          |
| 1.                       | Chandimandir               | 8264097668               | <a href="mailto:sahayata@wcesm.com">sahayata@wcesm.com</a>                               |
| 2.                       | Jaipur                     | 9602820139               | <a href="mailto:swcveterans@gmail.com">swcveterans@gmail.com</a>                         |
| 3.                       | Kolkata                    | 9432322477               | <a href="mailto:ecarmyveterancell@gmail.com">ecarmyveterancell@gmail.com</a>             |
| 4.                       | Lucknow                    | 7275354314               | <a href="mailto:esmservicecentreko@gmail.com">esmservicecentreko@gmail.com</a>           |
| 5.                       | Pune                       | 8484094601               | <a href="mailto:veteransnodepune@gmail.com">veteransnodepune@gmail.com</a>               |
| <b>Colonel Veterans</b>  |                            |                          |                                                                                          |
| 1.                       | Allahabad                  | 8004949463               | <a href="mailto:veteransbranchallahabad@gmail.com">veteransbranchallahabad@gmail.com</a> |
| 2.                       | Ambala                     | 9138389199               | <a href="mailto:kkveteranskk@gmail.com">kkveteranskk@gmail.com</a>                       |
| 3.                       | Bangalore                  | 6360742654               | <a href="mailto:oicesmbangalore@yahoo.com">oicesmbangalore@yahoo.com</a>                 |
| 4.                       | Bareilly                   | 7060431974               | <a href="mailto:esmheline.stnhqby@gmail.com">esmheline.stnhqby@gmail.com</a>             |
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| 21.                      | Meerut                     | 8979110169               | <a href="mailto:esmhelineemrt@gmail.com">esmhelineemrt@gmail.com</a>                     |
| 22.                      | Mumbai                     | 7718974166               | <a href="mailto:colveterans01@gmail.com">colveterans01@gmail.com</a>                     |
| 23.                      | Nagpur                     | 8855031554               | <a href="mailto:veteransumang@gmail.com">veteransumang@gmail.com</a>                     |
| 24.                      | Pathankot                  | 8769882255               | <a href="mailto:hamsingh08@gmail.com">hamsingh08@gmail.com</a>                           |
| 25.                      | Pune                       | 9545458913<br>8484094601 | <a href="mailto:veteransnodepune@gmail.com">veteransnodepune@gmail.com</a>               |
| 26.                      | Raipur                     | 8103064275               | <a href="mailto:vetcosa.1@gmail.com">vetcosa.1@gmail.com</a>                             |
| 27.                      | Secunderabad               | 8143637755               | <a href="mailto:veterancelltasal@gmail.com">veterancelltasal@gmail.com</a>               |
| 28.                      | Shillong                   | 6033414903               | <a href="mailto:suvigya101@gmail.com">suvigya101@gmail.com</a>                           |
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| S No | Action Required to be Taken                                                                                                                                                                                             | Status (Yes/ No) | Remarks                                                                                                                                                                                                                      |
|------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 13.  | Have I got my unmarried/ widowed/ divorced daughter notified in the PPO?                                                                                                                                                |                  | As per applicability. If not, write to MO 5B/ Records Office through concerned ZSB.                                                                                                                                          |
| 14.  | Is my wife's / NoK's name and Date of Birth correctly mentioned in the PPO?                                                                                                                                             |                  | If not, write to 5B/ Records Office through concerned ZSB.                                                                                                                                                                   |
| 15.  | Am I getting correct disability / war injury pension?                                                                                                                                                                   |                  | As per applicability                                                                                                                                                                                                         |
| 16.  | Have I claimed education grant from DIAV / CW3 / KSB / State Govt?                                                                                                                                                      |                  | As per applicability                                                                                                                                                                                                         |
| 17.  | Am I getting benefits from State Govt for the gallantry awards?                                                                                                                                                         |                  | As per applicability. If not, contact your ZSB                                                                                                                                                                               |
| 18.  | Am I aware of reservation policy for ESM in various Govt jobs in Central / State Govt / PSUs?                                                                                                                           |                  | As per applicability                                                                                                                                                                                                         |
| 19.  | Have I prepared the "After me folder?"                                                                                                                                                                                  |                  | Sample available at Indian Army veteran portal ( <a href="http://www.Indianarmyveterans.gov.in">www.Indianarmyveterans.gov.in</a> )                                                                                          |
| 20.  | Does my NOK know of action on my demise?                                                                                                                                                                                |                  | Kindly visit DIAV portal web: <a href="http://www.Indianarmyveterans.gov.in">www.Indianarmyveterans.gov.in</a>                                                                                                               |
| 21.  | Is my latest mobile No & e-mail ID updated with MP5B / Records Office / SPARSH?                                                                                                                                         |                  | If not, get your mobile No & e-mail ID updated                                                                                                                                                                               |
| 22.  | Has my pension account been transferred to SPARSH?<br>(a) Have I received user ID & login password for SPARSH?<br>(b) Have I logged into my SPARSH pension account?<br>(c) Have I submitted life certificate on SPARSH? |                  | In case of any difficulty, contact nearest Pension Service Centre/ Record Office.<br>All pensioners must ensure that<br>Their mobile number is linked to their Aadhar Card.<br>Their names in PPO & Aadhar Card are aligned. |
| 23.  | Do you have mobile registered in SPARSH?                                                                                                                                                                                |                  | If not, visit nearest Common Service Centre or approach DIAV                                                                                                                                                                 |
| 24.  | Do you have you registered mobile linked with Aadhar?                                                                                                                                                                   |                  | If not, visit nearest Common Service Centre                                                                                                                                                                                  |